



The Ports of Tenerife is honoured to submit its nomination for the category *MedCruise member adaptation and resilience award*

1. A complete overview of the nomination;

The Ports of Tenerife resumed the cruise operations in November 2020, being one of the first ports worldwide in welcoming cruise passengers after the COVID-19 outbreak, and even successfully managing homeport operations.

2. The unique elements that make your port nomination stand out;

The Ports of Tenerife anchorage area has been the shelter of many cruise ships since March 2020. When the pandemic stopped all cruise operations worldwide, the Ports of Tenerife has cooperated closely with the cruise lines to repatriate cruise passengers and crew together with the Spanish National Health Administration.

The Ports of Tenerife are among the first cruise destinations in the world to receive cruise passengers after the global pandemic, despite not only the global disease but also the national ban on international cruises in Spanish ports.

Since last November, several cruise lines sail between the Canary Islands on itineraries of 7-14 days. The ports of Tenerife manage 5 ports on 4 different islands and the success of resuming cruise operations just six months after the global disruption of cruise passenger traffic, was the consequence of the speed and excellent coordination of the Port Authority with national and local authorities, as well as with the main operators in the sector to achieve the ideal conditions and procedures to restart cruise navigation between the islands as soon as possible with the best guarantees of health security.

3. Achievements and impact, outcomes and results; challenges dealt;

The Ports of Tenerife has handled more than 200 cruise calls (including homeporting) and welcomed more than 100,000 cruise passengers since November 2020 to these days.

4. Demonstration of why your Covid-19 strategy is leading practice;

The Ports of Tenerife was pioneer worldwide in developing a protocol for shipping companies, taking into account that it is about ensuring not only the safety of passengers but also the local population, This protocol which has been very successful since the restart of the cruise operations and shared several times with other Spanish ports in order to help them restart cruise operations as soon as possible.

Cruise passengers are visiting our destinations in all the 4 islands.